

## **Observation Capture Guide**

## Supervisor Guide

Purpose	Use this guide for assistance on completing Observation Captures
Intended Audience	Rotation Supervisors, Education Supervisors, Advanced Training Supervisors, Directors of Physician Educations (DPEs), Network DPEs and Training Program Coordinators (TPCs), collectively referred to as 'supervisors' throughout the document, except for specific sections which may have systems view or information related to a certain role.
Context	This guide provides guidance on how supervisors complete and initiate an Observation Capture and provide a trainee feedback on an Observation Capture.

#### How to use this document:

The document is structured into 6 sections, representing 7 key Observation Capture for supervisors learning outcomes.

To open the navigation pane in Adobe Acrobat, navigate to the left side of your screen and click on the 'arrow' icon  $\square$  and then the 'bookmark' icon  $\square$ .



## Contents

Section 1: Log in to the Portal	3
Section 2: Review my Trainees' completed Observation Captures	5
Section 3: Reviewing Observation Capture Feedback Requests (Trainee initiated).	9
Section 4: Initiate an Observation Capture	14
Section 5: Receive Notifications	20
Section 6: Summary of Outcomes	21



#### **Section 1: Log in to the Portal**

**Context:** Use these instructions as a Supervisor to log into the Training Management Platform (TMP) Portal.

1. Navigate to the TMP Portal and click on **Sign in** located on the top right corner of the screen. Refer to **Figure 1**.

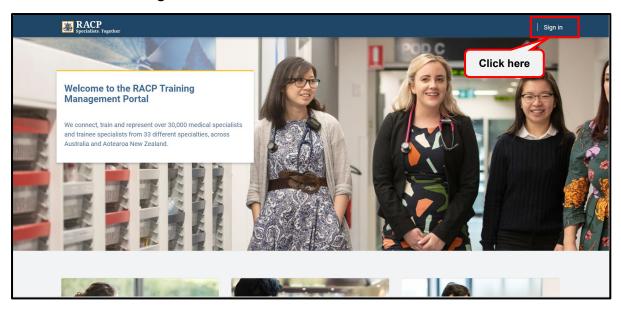


Figure 1

2. Enter your RACP User ID and click on Next. Refer to Figure 2.

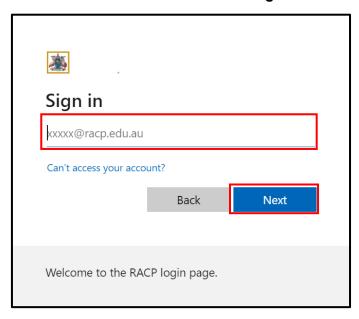


Figure 2



3. Enter your password and click **sign in**. Refer to **Figure 3**.

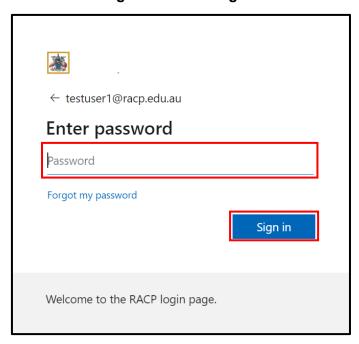


Figure 3



# **Section 2: Review my Trainees' completed Observation Captures**

**Context:** Use these instructions as a Supervisor to review and evaluate your Trainees' submitted observation captures. An Observation Capture can be at the following status visible to both Trainees and Supervisors:

- Draft: The Observation Capture is in draft with the party who created it (either Trainee or Supervisor).
- **Submitted to Assessor for Review**: The Observation Capture has been sent to the assessor (which may be an Unrelated Assessor, patient, nurse, or Supervisor) for review.
- **Submitted to Trainee for Reflection**: The Observation Capture has been sent to the trainee) for their reflection.
- Cancelled: The assessor or trainee has cancelled the Observation Capture.
- **Assessor request declined**: The assessor has declined the invitation to provide feedback on the Observation Capture
- 1. Click on My Trainees in the navigation bar. Refer to Figure 4.

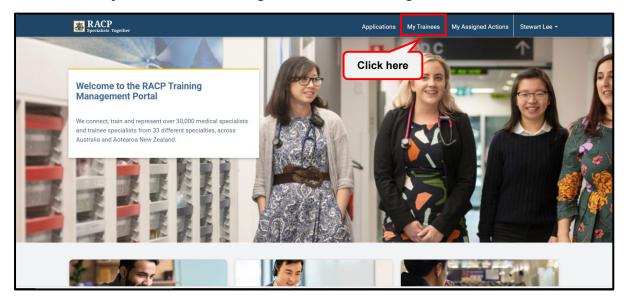


Figure 4

2. On **My Trainees** page, you will be able to view a list of your Trainees and their Training Programs. Select a Training Program by clicking on the **Trainee's name hyperlink** in the Trainee column of the grid. Refer to **Figure 5**.



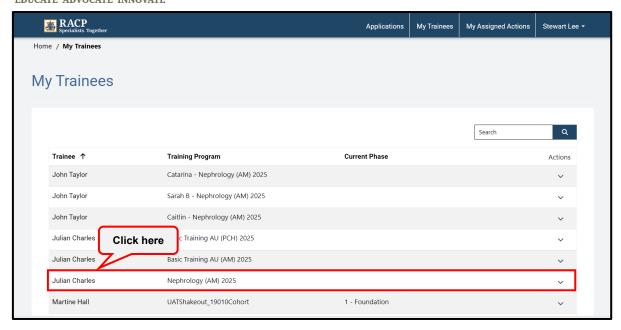


Figure 5

3. Navigate to the Assessment Requirements tab. Refer to Figure 6.

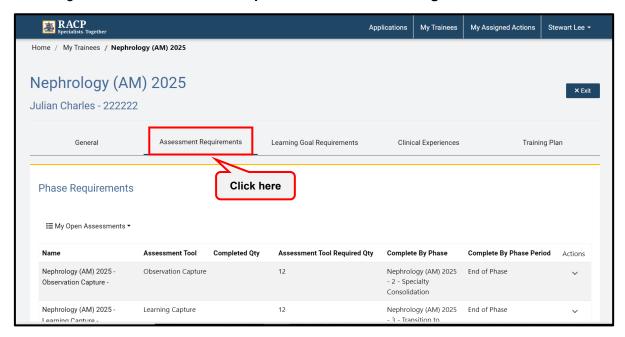


Figure 6

4. Within the **Phase Requirements section** are the Trainees' Assessment Requirements. Observe the **Assessment Tool column** in the grid Observation Capture will be listed as an assessment, click on it to open. Refer to **Figure 7.** 



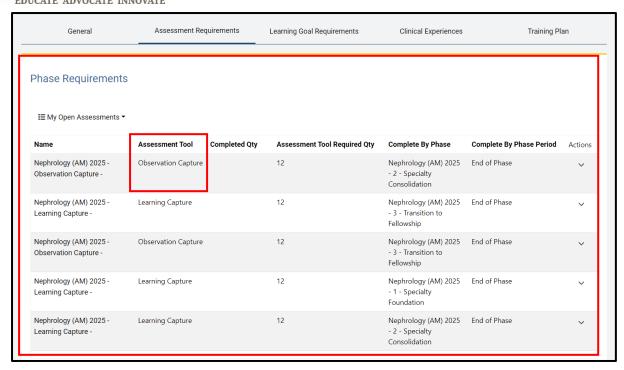


Figure 7

5. The **Assessment Details** screen will present, providing you with information regarding the Observation Capture requirement for the training program. Refer to **Figure 8**.

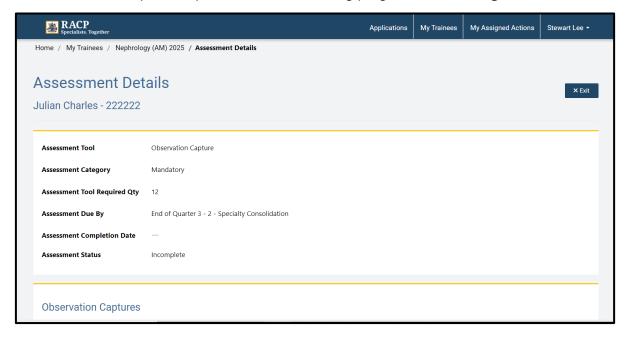


Figure 8

6. Scroll down to the **Observation Captures section** to view a list of Observation Captures and observe the **Observation Capture Status** column in the grid. Refer to **Figure 9**.



Assessment Status **Observation Captures** + Submit an Observation Capture **Date of Observation** Assessment Due By Learning Goal Submitted On ↓ **Observation Capture Status** Actions 01/03/2025 Submitted to Assessor for Review End of Quarter 3 - 2 - Specialty Clinical assessment and 08/11/2024 Consolidation management -01/12/2024 End of Quarter 3 - 2 - Specialty Clinic management -22/10/2024 Submitted to Trainee for Reflection 01/04/2025 End of Quarter 3 - 2 - Specialty Acute kidney injury -22/10/2024 Consolidation End of Quarter 3 - 2 - Specialty Clinical assessment and 01/03/2025 22/10/2024 Assessor Declined Request Consolidation management -

Figure 9

- 7. To open the **Observation Capture** showing Observation Capture status as **'Submitted to Assessor for Review'** and review the details, expand the downward arrow under **Actions** column and click on **Review**. Refer to **Figure 10**.
- 8. If you wish to decline the review request, click on **Decline request**. Refer to **Figure 10**.

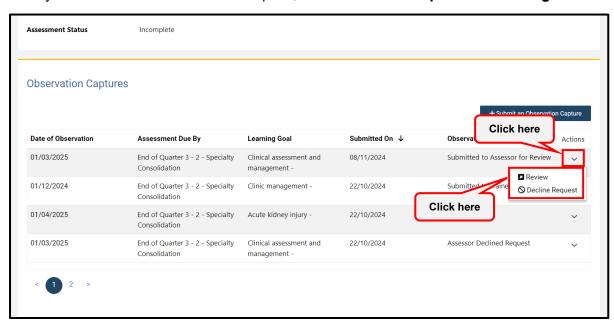


Figure 10





## Section 3: Reviewing Observation Capture Feedback Requests (Trainee initiated)

**Context:** These instructions outline how a trainee initiates an observation capture and requests a supervisor to observe them completing a work task. Following the request, a supervisor would observe the trainee performing a task and provide feedback on this form.

1. Log in to the Portal and click on **My Assigned Actions** from the **Navigation bar**. Refer to **Figure 11**.

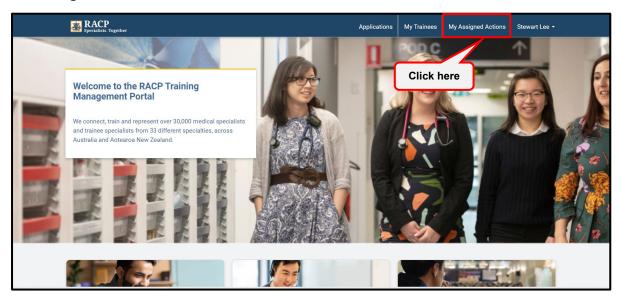


Figure 11

2. Click on the Observation Capture tab. Refer to Figure 12.

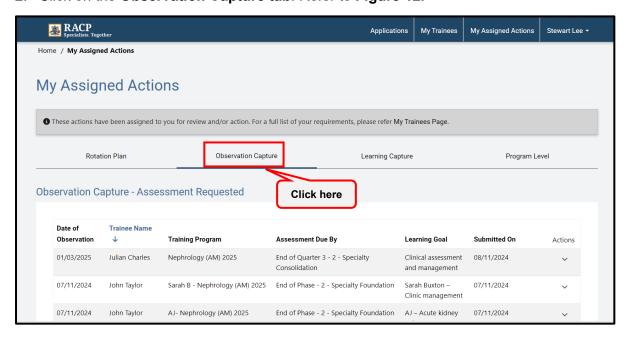


Figure 12

 Under the Observation Capture – Assessment Requested section, see a list of all Observation Captures you are required to review and provide your inputs on. Refer to Figure 13.



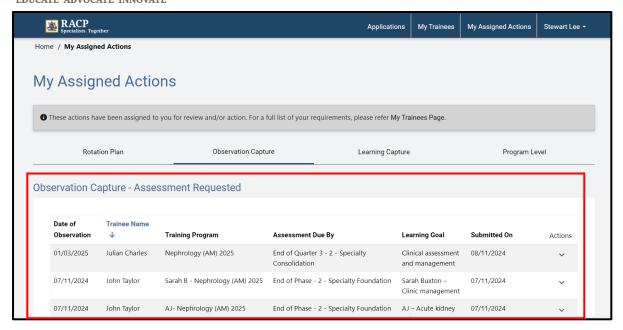


Figure 13

4. To **approve/review**, click on the downward facing arrow under **Actions**, click on **Review**. Refer to **Figure 14**.

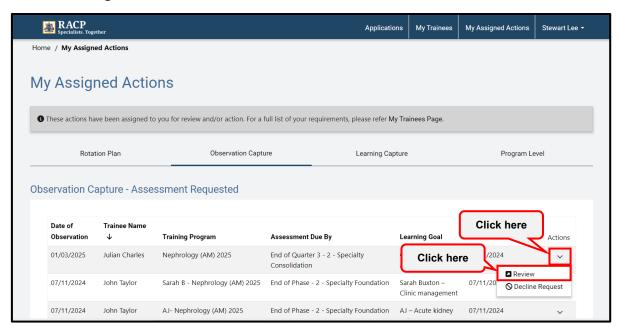


Figure 14

5. The **Review Observation Capture** page will appear, where you will be able to view the details. Refer to **Figure 15**.



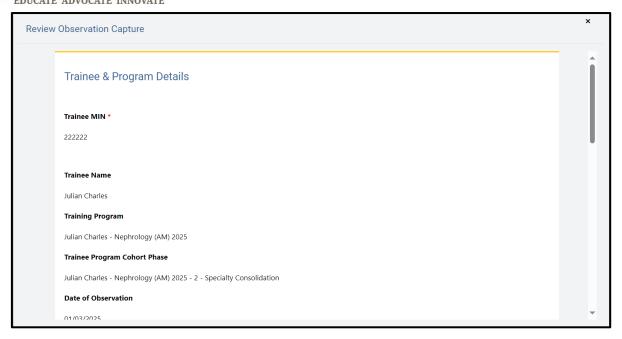


Figure 15

6. Scroll down to view the Observation Capture details. Refer to Figure 16.

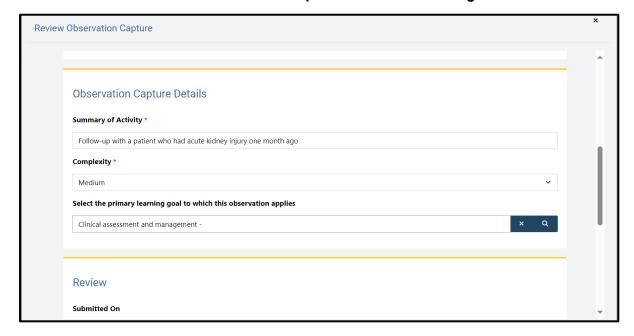


Figure 16

- 7. Scroll further down to the **Review** section and provide your review inputs in the mandatory fields marked with an asterisk. Once completed, click on **Submit**. Refer to **Figure 17**.
  - How much supervision did the trainee require during this activity?
  - What did the trainee do well?
  - What could the trainee improve upon to improve their performance?



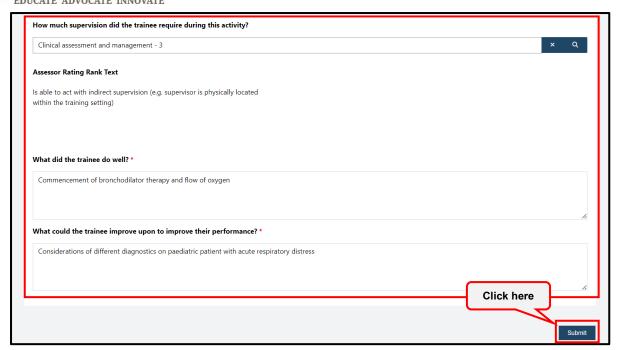


Figure 17

8. To **decline**, click on the downward facing arrow under **Actions**, click on **Decline Request**. Refer to **Figure 18**.

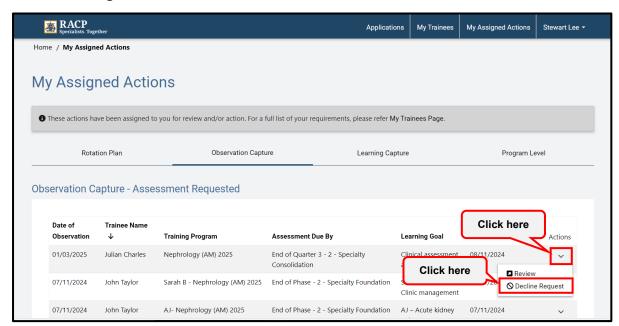


Figure 18

9. Once declined, you will see a system notification in the top righthand corner of the screen to advise that the Feedback Request has been successfully declined. See **Figure 19.** 



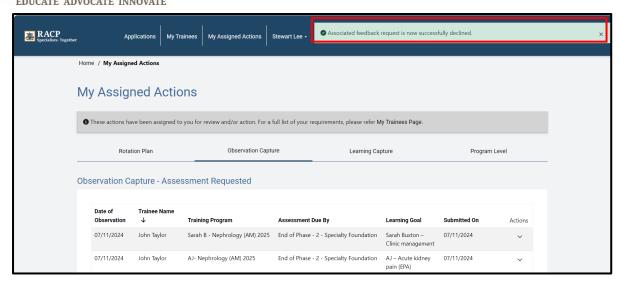


Figure 19



Note:

The Trainee will then be notified of their Observation Capture Feedback Request Outcome via email and portal comment in **Communication History**.

Once declined, the Observation Capture Feedback request will not be visible in Supervisor's list. The Trainee will be notified, and they can redraft the Observation Capture, select a different assessor, or cancel.



### **Section 4: Initiate an Observation Capture**

**Context:** An Observation Capture can be initiated by a supervisor or a trainee. These instructions outline how a supervisor would open a new Observation Capture form to enter in details of an observed encounter.

A range of other people can complete an Observation Capture including nurses, allied health and non-physician doctors. The Unrelated Assessor guide outlines the instructions for these groups.

1. Click on My Trainees in the Navigation bar. Refer to Figure 20.

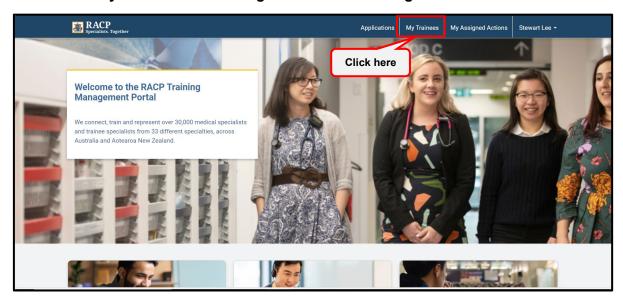


Figure 20

 On My Trainees page, you will be able to view a list of your Trainees and their Training Programs. Select a Training Program by clicking on the Trainee's name hyperlink in the Trainee column of the grid. Refer to Figure 21.

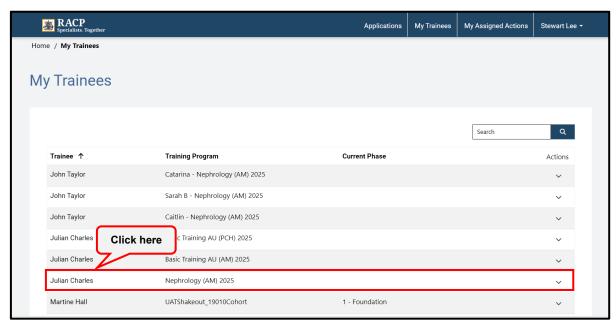


Figure 21



Navigate to the Assessment Requirements tab. Refer to Figure 22.

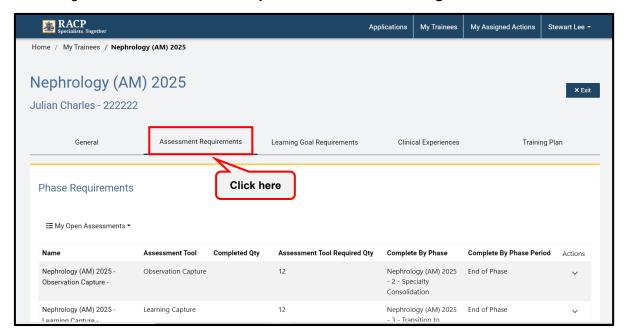


Figure 22

4. Within the **Phase Requirements section** are the Trainees' Assessment Requirements. Observe the **Assessment Tool column** in the grid Observation Capture will be listed as an assessment, click on it to open. Refer to **Figure 23**.

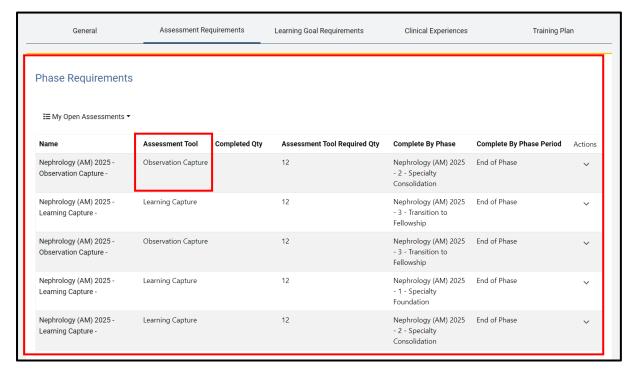


Figure 23

5. The **Assessment Details** screen will present, providing you with information regarding the Observation Capture requirement for the training program. Refer to **Figure 24**.



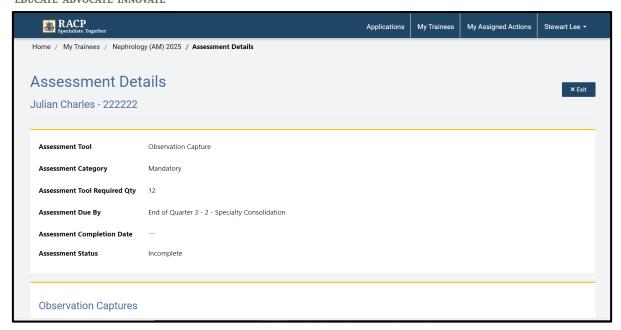


Figure 24

6. Scroll down to the **Observation Captures** section, click on the button **'+ Submit an Observation Capture**' to create a new observation capture. Refer to **Figure 25.** 

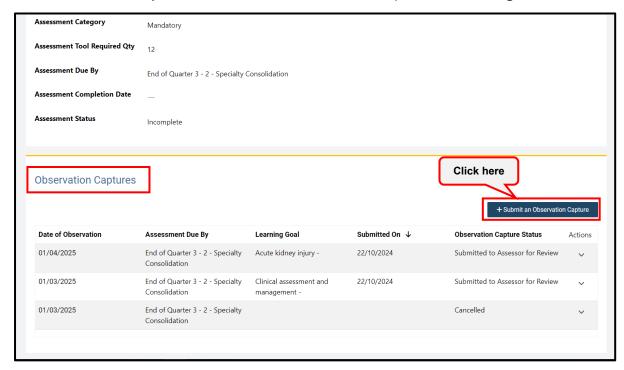


Figure 25

 In the Trainee & Program Details section, populate the mandatory field Trainee Program Phase (the phase this observation capture relates to) and the Date of Observation field. Click on Save and Next. Refer to Figure 26.



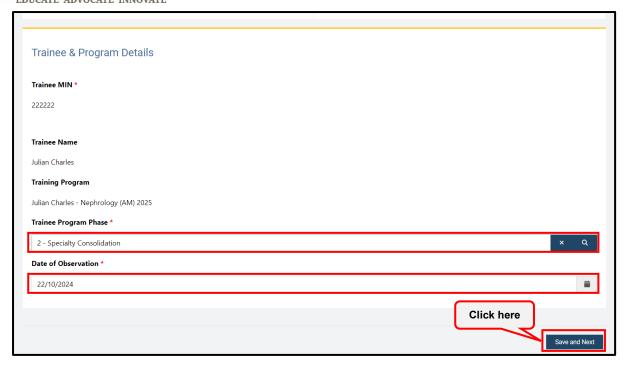


Figure 26

- 8. In the **Observation Capture Details section**, populate the following mandatory fields. Refer to **Figure 27** and **Figure 28**.
  - Summary of Activity: free text entry
  - Complexity: select a value from the dropdown menu.
  - Select the primary learning goal to which this observation applies: select the learning goal related to this observation capture.
  - How much supervision did the trainee require during this activity?: Select an Assessment Rating from the list available.
  - What did the trainee do well? Free text entry
  - What could the trainee improve upon to improve their performance? Free text entry



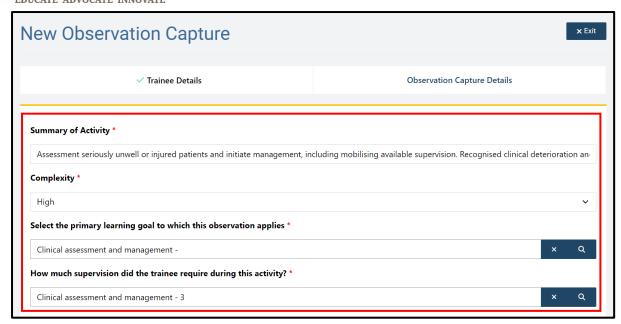


Figure 27

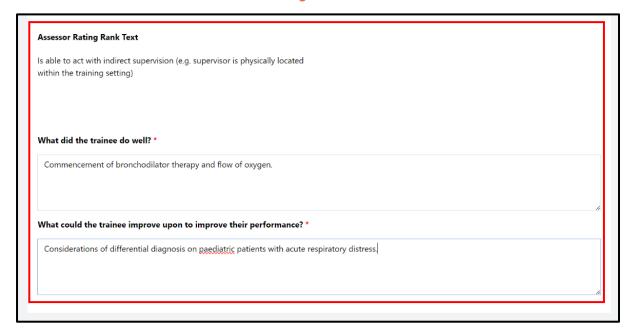


Figure 28

9. Click Submit for Reflection once the form is complete. Refer to Figure 29.



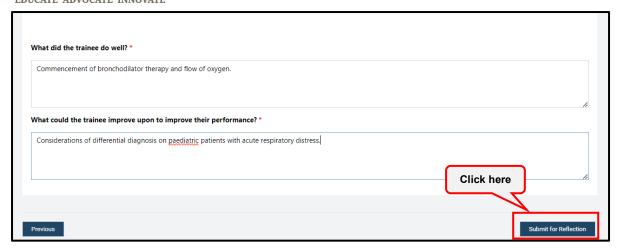


Figure 29

10. You will receive a confirmation message that your observation capture was successful. Refer to **Figure 30**.

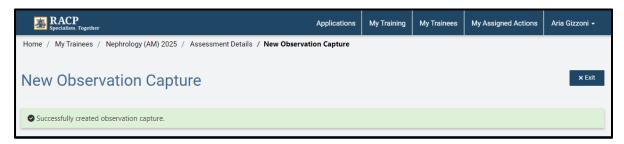


Figure 30



11. If you wish to cancel the Observation Capture you have just created, navigate back to the Assessment Details page and scroll down to the Observation Captures section. Click on the dropdown arrow under Actions and click on Cancel. Refer to Figure 31.

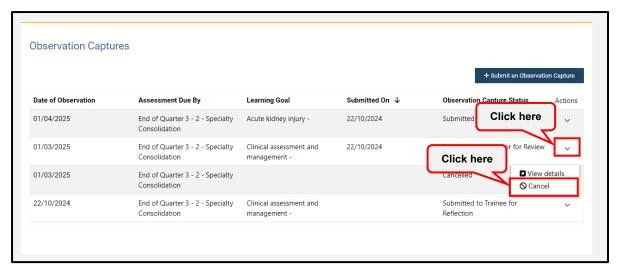


Figure 31



## **Section 5: Receive Notifications**

**Context:** This section outlines the way you will receive notifications as a Supervisor.

A Trainee can request for feedback for various assessment tools including:

- 1. Observation Captures
- 2. Learning Captures

There are two ways you will receive notifications:

- 1. Via Email
- 2. Via Portal Comments in the Portal.



### **Section 6: Summary of Outcomes**

The **Supervisor Portal Introduction Guide** is now complete. You now have instructions to:

- Log in to the Portal as a Supervisor
- Submit an Observation Capture on behalf of a trainee
- View your trainees' submitted Observation Captures
- Evaluate your trainees' submitted Observation Captures
- Cancel Observation Captures
- Accept Observation Capture feedback requests
- Decline Observation Capture feedback requests